

TROPICAL STORM

Important Notice!

Emergency contact numbers:

Greg Roe	Cell phone:	813-263-8715
	Home:	813-973-7371
Jo Mansur	Cell phone:	727-919-1766
	Home:	727-863-7110

Roe Insurance will be open:

We will be at our office the day after the storm passes (even if we only have a parking lot left).

Please contact us as soon as possible to let us know about your damages. *If you relocate temporarily, let us know how to contact you.*

Before the storm:

Prepare, prepare, prepare. I'm sure you have heard this enough, but it's a proven fact that the better prepared you are, the less damages you will suffer.

After the storm:

- Make any repairs necessary to prevent further damage, ie: extract any water and remove any effected equipment, tarp leaky roofs, board up broken windows or walls, etc.
- If you begin permanent repairs, take photos, keep receipts, and retain any damaged items that are replaced so the insurance adjuster can verify the damages. Your damaged items may look like a "total loss", but may be salvageable. Undocumented repairs may not be reimbursed.
- Prepare a detailed inventory of all damaged or destroyed personal property for the adjuster including cost and date of purchase, and estimated replacement cost if known.
- If you feel it is necessary, secure a detailed estimate for permanent repairs from a contractor.
- Make sure your contractor is licensed, insured and bonded, and do not give the contractor any down payment or advance money.
- If one of your vehicles has been damaged or submerged in a flood, move it to high ground to dry out. Do not attempt to start or operate it until thoroughly dry.
- Be patient – the adjusters respond to the most serious damages first, and with the multiple storms we have experienced, it may take a while to get someone out to see you.